FlowMitra

FLOWMITRA FOR

Service & repair businesses

From complaint to closure, with proof of the visit.

THE EVERYDAY PROBLEM

Complaints sit in a notebook, technicians visit without a record, and customers call to ask “what happened?”.

EXAMPLE FLOW — SERVICE COMPLAINT

Complaint logged → Technician assigned → Visit done (photo) → Parts needed? → Closed — customer confirmed

EXAMPLE DAILY CHECKLISTS

- Tool-kit and vehicle check — daily
- Pending complaints follow-up — daily
- Warranty renewals — monthly

WHAT CHANGES

Every complaint has an owner and a clock. The score board shows which technician closes work on time.

Every step has a photo
Nothing is marked done without proof.

WhatsApp alerts
New work, one overdue alert, morning and evening summary.

Fair staff scores
Lateness counts only working time.

Free 30-day trial for new businesses. See it working: WhatsApp **+91 99660 16016** · flowmitra.in

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